

## PAGE: Shipping Policy

### Shipping Policy – TerraFresh Ltd

#### 1. Overview

TerraFresh supplies fresh produce to UK wholesalers, ripening centres, and distributors. Shipping terms vary depending on product type and customer requirements.

#### 2. Wholesale Deliveries

- Shipments arranged to agreed delivery hubs or addresses
- Refrigerated logistics as standard
- Delivery dates confirmed for each order

#### 3. Incoterms & Responsibility

Unless specified otherwise, supply is provided under CIF or DAP terms. Final shipping terms will appear on quotations and invoices.

#### 4. Freeze-Dried Product Shipping

When launched, Amazon orders will follow Amazon fulfilment or UK courier services.

#### 5. Delays

Customers will be notified of delays resulting from:

- Port congestion
- Customs checks
- Weather
- Supply chain disruptions

#### 6. Contact

[logistics@terrafresh.co.uk](mailto:logistics@terrafresh.co.uk)