

Privacy Policy – TerraFresh Ltd

1. Introduction

TerraFresh Ltd (“we”, “us”, “our”) is committed to protecting your personal data and respecting your privacy. This policy explains how we collect, use, store and protect your information when you visit our website, submit an enquiry, or communicate with us.

2. Information We Collect

We may collect:

- Name and contact details
- Company name
- Email address and phone number
- Enquiry details submitted through our form
- Technical data such as IP address, browser type, and site analytics

3. How We Use Your Data

- Responding to enquiries
- Providing quotations
- Managing business relationships
- Improving our website and services
- Fulfilling legal obligations

4. Legal Basis for Processing

- Contractual necessity
- Legitimate interest
- Consent (where required)
- Legal compliance

5. Data Sharing

We may share your information with:

- Logistics partners
- Certification bodies
- IT service providers

We do not sell personal data.

6. Data Retention

Data is retained only as long as necessary for business or legal purposes.

7. Your Rights

Under the UK GDPR you may request access, correction, deletion, or restriction of your data.

8. Contact

privacy@terrafresh.co.uk